

Government of West Bengal  
Housing Department  
(A & E Branch)  
New Secretariat Buildings, Block -A, 1<sup>st</sup> Floor,  
1, Kiran Sankar Roy Road, Kolkata -700 001

pr. secy-918/25

DE: 10/07/25

No. 267-H2/6A-01/2025

Date: 08-07-2025

From: The Special Secretary  
to the Government of West Bengal

To: Kuldip Narayan,  
Joint Secretary (Housing and PMAY-Urban)  
Ministry of Housing and Urban Affairs  
Government of India

SS  
HS  
9.7.25

Sub. Nomination of Nodal Officers regarding the Resolution of Public Grievances of RERA Projects.

Ref: Your memo no. Nil dt. 09.06.25

Sir,

In reference to the above mentioned subject, I am directed to inform you that the under mentioned officers have been nominated to act as the Nodal Officer of this Department regarding Resolution of Public Grievances of RERA Projects and also to serve as point of contact for :

- (i) On boarding on Centralized Public Grievances Redress and Monitoring System (CPGRAM);
- (ii) Monitoring and Review of homebuyers' grievances on CPGRAM;
- (iii) Coordinating with other relevant State Departments/Authority for timely resolution;
- (iv) Sharing of latest grievance disposal status which has been forwarded to States/UTS or RERA for taking action with Ministry of Housing and Urban Affairs (MoHUA) for monitoring purposes.

Name of the Officer	Nominated as	Mobile No.	E-mail Address
Sri Soumyajit Das.IAS Special Commissioner	State Nodal Officer	+91-9163123556	soumyajitd766@gmail.com
Sri.Surjya Kumar Jana. WBCS (Exe.). Sr. Deputy Secretary. WBRERA	RERA Nodal Office	+91-9434542519	ds.rera-WB@bangla.gov.in

This has the approval of the Principal Secretary of this Department.

Sd -

Special Secretary  
to the Government of West Bengal

No. 267/1(5)-H2/6A-01/2025

Date: 08-07-2025

Copy forwarded for information to:

1. The Hon'ble Chairperson, WBRERA
2. Sri Soumyajit Das, IAS Special Commissioner of this Department
3. Sri.Surjya Kumar Jana, WBCS (Exe.). Sr. Deputy Secretary, WBRERA
4. Sr. P.A. to Principal Secretary of this Department
5. S.S.P of this Deptt. (He is requested to email this order to the all concerned authority as well as to [housing-mohua@gov.in](mailto:housing-mohua@gov.in) and [jshfa-mohua@gov.in](mailto:jshfa-mohua@gov.in))

  
Special Secretary  
to the Government of West Bengal